

GREGORY M. CAMPBELL
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SYNOPSIS

College graduate with a Master's Degree in Management and Supervision. Major areas of study were Business, Human Resources, Training, and Organizational Behavior and Change.

Diversified business experience (35 years) in leadership positions involving: directing & leading employees, quality & process improvement, labor relations, strategic planning, call center operations, change agent, training, career planning, project management and team development.

Retired from AT&T in 2004 and started new career in education (primary focus – teacher, guidance, behavioral problems, career planning and working with autistic students, both contained and mainstreamed).

WORK EXPERIENCES:

CABRINI SCHOOL SYSTEM

2008 Dream Mentor Program – Grades 8 -12
to Dean of Students – Grades 6 – 8
Present Girls Asst. Basketball Coach (Varsity)

**Received Michigan Schools Counselor Association
“Administer of the Year” Award - 2010**

WYANDOTTE PUBLIC SCHOOLS

2005 Special Education Paraprofessional teaching and working with students in
to grades 1- 12. Also worked summer sessions with the more severely disabled/autistic
2008 young adults. – Certified in Crisis Prevention and First Aide.

General Education Substitute teacher in grades K-12. Subjects taught – Computers, History, Elem Math, Soc Studies, Reading & Writing, Current Events, Earth Science, Business Management, Economics and Marketing.

AT&T LOCAL SERVICES

1999 District Manager – Process & Technical Mgt. Group responsible for strategic quality
to planning, training effectiveness, culture change, performance excellence, process
2004 improvement, special projects, and quality & technical system assessments.

COREON

1998 National Quality Director for Start-up Company that improved back-office procedures
to and communications. Responsible for all Process and Quality issues including Customer
1999 Satisfaction/Service and Methods and Procedures...

TELEPORT COMMUNICATIONS GROUP (TCG)

1997
to
1998 National Quality Director responsible for strategic quality planning, employee performance excellence, recruitment & selection, customer call center operations, operational process improvements, quality system assessments and ISO 9002 implementation.

AMERITECH

1978
to
1997 Quality Director/Manager for the Customer Operations Department in the role of Methods and Procedures, Quality Systems Assessor and Process Leader improving cycle time and customer satisfaction. Over 10 years experience in Human Resource Management (Training, Employee Counseling, Labor/Employee Relations, Recruitment and Payroll (Benefits, Taxes and Vouchers).

CENTRAL MICHIGAN UNIVERSITY

1988
to
1997 Part-Time Instructor approved to teach Human Resource Management, Organizational Behavior and Change, Quality Management & Business Management.

UNITED STATES ARMY

1972
to
1975 Combat Medical Specialist.

EDUCATION:

Cabrini Schools, 2008 – Present. Attended classes and seminars on Security & Safety in Schools, Writing Traits, Leadership and Special Education Law.

Wyandotte Public Schools, 2005 – 2008. Attended 10 Seminars on Autism, In-House Training (behavioral problems), Writing and Phonics.

Madonna University, 2005 – 2009. Enrolled in Early Child Development (Bachelor of Science Degree) Program. Course Work Completed (Student Teaching - Not Scheduled).

Madonna University, 1997. Masters Certificate in Systems Approach to Quality.

Central Michigan University, 1980-1982. M.A.+ in Management and Supervision with concern in Personnel.

Detroit College of Business, 1978 –1980. B.S. in Business Management.

Detroit College of Business, 1976 - 1978. A. S. in General Management.

Holder of 10+ Professional Certifications in Quality & Process Improvement

AT&T and Ameritech, 1978 - 2003. Numerous training classes (60+) in Total Quality Leadership, Six Sigma, Human Resources, Microsoft PC Software, Accounting/Finance Methods and Procedures, Leadership Development and many others for Self-Development.

U.S. Army Medical School, Ft. Sam Houston, Texas, 1972 -1973.

Southgate High School, Southgate, MI.