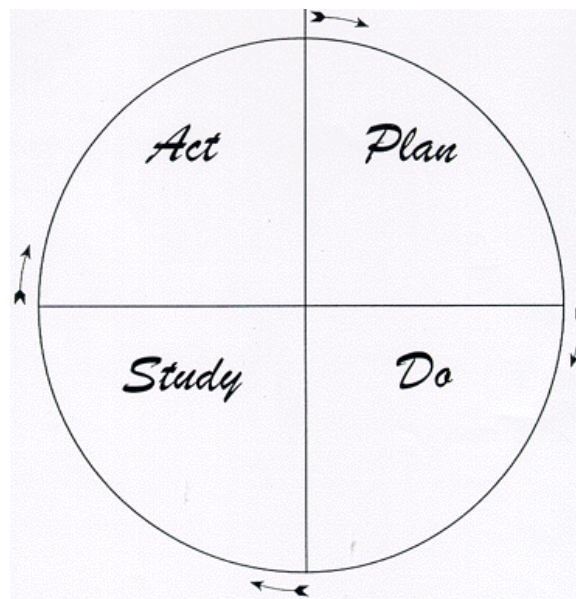




- **PLAN:** Plan ahead for change. Analyze and predict the results
- **DO:** Execute the plan, taking small steps in controlled circumstances
- **STUDY:** Study the results
- **ACT:** Take action to standardize or improve the process

Deming/Shewhart PDSA cycle can be illustrated as follows:



Dream Mentor Benefits of the PDSA Cycle:

- Day to day involvement/communication style with students
- Problem solving process
- Continual improvement
- Student, teacher, mentor development
- New process/program development
- Dream Mentor Program testing/trials